

**discovery.no**

## **Privacy Notice**

We are Discovery Networks Norway AS. We operate the <https://www.discovery.no/> website which provides information for media and marketing agencies about the channels within the Discovery portfolio of brands, as well as possible sponsorship opportunities for the business customers they represent (together the "Services").

Please read this privacy notice carefully.

We are based in Norway. Our company details are set out in section 1 below.

We respect your right to privacy. Our overall aim is to ensure that our collection and use of personal information is appropriate to the provision of the Services to you, and is in accordance with applicable data protection laws.

Further details of how we do so is set out in each section of our privacy notice as follows

1. Who we are
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### **1. Who we are**

The Services are operated by Discovery Networks Norway AS with company number 831 193 042 MVA whose registered office is Nydalen allé 37, 0484, Oslo, Norway. Discovery Networks Norway AS is the data controller of personal information collected from the Services.

### **2. Children**

We do not and will not knowingly collect information from any unsupervised child under the age of 13. The Services are not directed at children and we do not knowingly collect any personal information from children.

### **3. The personal information we collect about you**

#### **Website visitors**

#### ***Information from your online interactions***

We collect the following information from your interaction with the Services:

- how you access the Services and the devices that you use to access the Services. This includes collecting unique online identifiers such as IP address and your login data, browser type and version, time zone setting and location, browser plug-in types and versions,

operating system and platform and other technology on the devices you use to access the Services; and

- information about how you use the Services.

### ***Third parties or publicly available sources***

We may receive personal information about you from various third parties as set out below:

- technical data from the following parties:
  - analytics providers based inside and outside the EU, such as Google Analytics.

### **Our clients (and employees of our clients)**

### ***Information that you share with us***

We, or third parties on our behalf, may collect and use any of the following information about you:

- your name;
- your job title;
- the name of the company or business you work for;
- your business postal address;
- your business e-mail address;
- your business telephone number;
- information provided when you correspond with us;
- any updates to information provided to us;
- information about the services we provide to you;
- customer services information; and
- customer relationship management and marketing information.

## **4. How we store and use your personal information**

We store and use your personal information for the following reasons:

- it is necessary in order for us to fulfil a contract that we have with you or your employer;
- it is required in our legitimate interests;
- it is required in order for us to comply with our legal obligations; or
- it is permitted because you have provided your consent to us.

Where we need to collect personal information by law, or under the terms of a contract we have with you and you fail to provide that data when requested, we may not be able to perform the contract we have or are trying to enter into with you (in this case, to provide you with the Services). In this case, we may have to cancel the Services but we will notify you if this is the case at the time.

### ***Necessary for us to fulfil our contract with you***

We collect, store and use your personal information including your name and e-mail address and information about how you use and access the Services because it is necessary in order to provide the Services requested by you pursuant to the contract made between you and us when you agreed to our Terms of Use. This includes:

- providing any Services that you request or purchase;

- administering the Services; and
- service and account administration requirements such as where we need to contact you for reasons related to the Services (for example, where we need to notify you about service updates or amendments to our Terms of Use, Cookies & Tracking Technologies Notice or this privacy notice).

### ***Our legitimate interests***

Sometimes, our use of your personal information is for purposes which are ancillary to the provision of the Services. In those circumstances, we believe we have a legitimate interest in handling your personal information, and believe that the benefits of this storage and use of your personal information will outweigh any potential impact on you and not unduly prejudice your rights or freedoms. The relevant circumstances are:

- detecting and preventing fraud;
- keeping the Services, products and IT systems secure;
- ensuring that our own processes, procedures and systems are as efficient as possible;
- analysing and enhancing the information that we collect;
- determining the effectiveness of our promotional campaigns and advertising;
- dealing with your enquiries and requests (for example if you were to call customer services to ask for help and assistance then we would need to process your contact details); and
- where you have opted out of our marketing or objected to receiving e-mails from us, then we need to keep records of your preferences to ensure that we do not contact you if you have asked us not to.

If we rely on our (or another person's) legitimate interests for using your personal information, we will undertake a balancing test to ensure that our (or the other person's) legitimate interests are not outweighed by your interests or fundamental rights and freedoms which require protection of the personal information.

### ***When you have provided consent to us***

If you provided your consent to receive information about offers then we may contact you by e-mail with products or services which we think may interest you.

If we rely on your consent for us to use your personal information in a particular way, but you later change your mind, you may withdraw your consent by contacting us at [DPO@discovery.com](mailto:DPO@discovery.com) and we will stop doing so.

### ***For legal reasons***

We will use your personal information in order to comply with our legal obligations. These obligations include:

- us complying with our legal obligations; and
- if we are asked by regulatory bodies or law enforcement agencies to share your personal information with them.

### ***Anonymous data***

We collect anonymised details about visitors to the Services for the purposes of aggregating statistics or reporting purposes. However, no single individual will be identifiable from the anonymised details we collect for these purposes.

## 5. How we share your personal information and who we share it with

We disclose information under the following circumstances:

- **Third-party service providers:** When we share information with third-party service companies to facilitate or to provide certain services on our behalf. This will include:
  - IT infrastructure companies that facilitate our provision of the Services to you such as hosting the Services on our behalf;
  - third parties who provide first level customer support on our behalf;
  - IT support service providers; and
  - other third-party service providers such as Google, for the purpose of providing or tracking our customers' use of the Services.

These companies are authorised to use your personal information only as necessary to provide these Services to us and in accordance with our instructions.

- **The Discovery family of companies:** We may share information about you within the family of Discovery companies, including our subsidiary and affiliated companies and joint venture partners, to provide and improve our products and services, as well as to provide you with information about products or services that may interest you.
- **Compliance with laws and legal proceedings:** When we respond to court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims. When we believe in our sole discretion it is necessary to share information in order to investigate, prevent or take actions against illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of our Terms of Use, or as otherwise required by law.
- **Merger or acquisition:** When we need to transfer information about you if we are acquired by or merged with another company. If we are involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified afterwards via e-mail and/or a prominent notice on the Services of any change in ownership or uses of your personal information, as well as any choices you may have regarding your personal information.

## 6. International transfers

If you are located in the EU then we may transfer personal information that we collect from you to third party data processors located in countries that are outside of the European Economic Area ("EEA") (including to the United States) or to members of our group of companies in connection with the above purposes. Please be aware that countries which are outside the EEA may not offer the same level of data protection as the EEA, although our collection, storage and use of your personal information will continue to be governed by this privacy notice.

When transferring personal information outside the EEA we will:

- include the standard contractual data protection clauses approved by the European Commission for transferring personal information outside the EEA into our contracts with those third parties (these are the clauses approved under Article 46.2 of the General Data Protection Regulation ("GDPR")); or
- ensure that the country in which your personal information will be handled has been deemed "adequate" by the European Commission under Article 45 of the GDPR; or

You can find out further information about the rules on data transfers outside the EEA, including the mechanisms that we rely upon, on the European Commission website [here](#).

## **7. Cookies and similar technologies**

Technologies such as cookies, beacons, tags and scripts are used by us and our partners, affiliates, or analytics or service providers. These technologies are used in analysing trends, administering the Services, tracking users' movements around the Services and to gather demographic information about our user base as a whole. We receive reports based on the use of these technologies by these companies on an individual as well as aggregated basis.

We use cookies, for example, to remember users' settings (e.g. language preference) and for authentication. Users can control the use of cookies at the individual browser level. If you reject cookies, you may still use the Services, but your ability to use some features or areas of the Services may be limited.

Please read more about how we use cookies and what information is collected using cookies in our Cookies & Tracking Technologies Notice.

## **8. Security**

Whilst we take appropriate technical and organisational measures to safeguard the personal information that you provide to us, no transmission over the Internet can ever be guaranteed secure. Consequently, please note that we cannot guarantee the security of any personal information that you transfer over the Internet to us.

We are committed to protecting your personal information using appropriate technical and operational measures such as access controls that restrict and manage the ways in which your personal information is stored and handled once received by you.

## **9. Data Retention**

We will retain information (including personal information) for as long as we need to use it for the reasons set out in this privacy notice.

In some circumstances, we may anonymise your personal information (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

## **10. Your rights**

You have certain rights in relation to your personal information. If you would like further information in relation to these or would like to exercise any of them, please contact our Privacy Office at [DPO@discovery.com](mailto:DPO@discovery.com). You have the right to request that we:

- provide access to any personal information we hold about you;
- update any of your personal information which is out of date or incorrect;
- delete any personal information which we are holding about you;
- restrict the way that we process your personal information;
- prevent the processing of your personal information for direct-marketing purposes;
- provide your personal information to a third party provider of services;
- provide you with a copy of any personal information which we hold about you; or
- consider any valid objections which you have to our use of your personal information.

We will consider all such requests and provide our response within a reasonable period (and in any event within any time period required by applicable law). Please note, however, that certain personal information may be exempt from such requests in certain circumstances.

If an exception applies, we will tell you this when responding to your request. We may request you provide us with information necessary to confirm your identity before responding to any request you make.

If we delete any personal information which we are holding about you, this deletion may only relate to the Services and not any other service provided by us in other jurisdictions. You should make requests for each account that you may have set up to access the Services or any other service provided by us.

## **11. Marketing**

We may collect and use your personal information for undertaking marketing by e-mail, telephone and post.

We may send you certain marketing communications (including electronic marketing communications) if it is in our legitimate interests to do so for marketing and business development purposes or if you are a sole trader or a non-limited liability partnership if you have consented to receive such electronic marketing information.

However, we will always obtain your consent to direct marketing communications where we are required to do so by law and if we intend to disclose your personal information to any third party for such marketing.

If you wish to stop receiving marketing communications, you can contact us by e-mail at [DPO@discovery.com](mailto:DPO@discovery.com).

## **12. Third party sites**

The Services contain links and pages to other websites operated by third parties. Please note that this privacy notice applies only to the personal information that we collect through the Services and we cannot be responsible for personal information that third parties may collect, store and use through their websites. You should always read the privacy notice of each website you visit carefully.

## **13. Changes to this privacy notice**

This privacy notice was last updated on 17 November 2021.

Please check back regularly to keep informed of updates to this privacy notice. Where we make significant changes to this privacy notice, and we have your e-mail address, we will send you notification of the changes.

## **14. Complaints, queries and suggestions**

We have a Data Protection Officer that can assist with all queries regarding our processing of personal information. Our Data Protection Officer can be contacted by e-mailing [DPO@discovery.com](mailto:DPO@discovery.com).

In the EEA, you may also make a complaint to our supervisory body for data protection matters (currently the Autoriteit Persoonsgegevens in the Netherlands) or seek a remedy through local courts if you believe your rights have been breached.

You have the right to lodge a complaint with local data protection authorities in the EEA if you believe we have not complied with applicable data protection laws. The local authority differs depending on the country.

The contact details for the local authority in Norway are as follows:-

### **Datatilsynet**

P.O. Box 458 Sentrum  
NO-0105 Oslo

Norway

Tel: +47 47 22 39 69 64

e-mail: [postkasse@datatilsynet.no](mailto:postkasse@datatilsynet.no)

Website: <https://www.datatilsynet.no/>